

## Key AFCO Contacts for JLT’s Chicago Office

Quote requests, new account processing, loan funding and general questions

<b>Sharon Schumann</b>	Account Executive II	847-685-6703	<a href="mailto:Chicago@afco.com">Chicago@afco.com</a>
<b>Bonnie Bogacz</b>	Account Executive II	847-685-6702	<a href="mailto:Chicago@afco.com">Chicago@afco.com</a>
<b>Colleen D’Angelo</b>	Account Executive II	847-685-6704	<a href="mailto:Chicago@afco.com">Chicago@afco.com</a>
<b>Rochelle Draski</b>	Marketing Office Manager	847-685-6701	<a href="mailto:rdraski@afco.com">rdraski@afco.com</a>
<b>Julie Elliott</b>	Regional Manager, Senior Vice President	913-327-5051	<a href="mailto:jelliott@afco.com">jelliott@afco.com</a>
<b>Michael R. Pappas</b>	Senior Vice President – Marketing & Loan Origination	847-518-6657	<a href="mailto:mpappas@afco.com">mpappas@afco.com</a>

## Client Account Questions and Customer Service

<b>Customer Service Team</b>	Customer Service Team	800-288-6901 Ext 1	<a href="mailto:promptservice@afco.com">promptservice@afco.com</a>
<b>Paula Higgins</b>	Processing Center Manager, VP	913-327-5002	<a href="mailto:pjhiggins@afco.com">pjhiggins@afco.com</a>

## Sales

<b>Erin Smyrniotis</b>	Business Development Officer, AVP	847-350-9079	<a href="mailto:Esmyrniotis@afco.com">Esmyrniotis@afco.com</a>
<b>Bill Tichy</b>	Senior Vice President, Central/Northwest Sales Manager	210-383-0081	<a href="mailto:tichy@afco.com">tichy@afco.com</a>