

## Key AFCO Contacts for JLT's Houston Office

Quote requests, new account processing, loan funding and general questions

|                             |  |              |  |
|-----------------------------|--|--------------|--|
| <b>Stephenie Birmingham</b> | Account Executive II                                 | 214-775-1346 | <a href="mailto:Dallas@afco.com">Dallas@afco.com</a>       |
| <b>Lesly Ortiz</b>          | Account Executive                                    | 214-775-9203 | <a href="mailto:Dallas@afco.com">Dallas@afco.com</a>       |
| <b>Grace Aldridge</b>       | Marketing Office Manager                             | 214-775-9202 | <a href="mailto:galdridge@afco.com">galdridge@afco.com</a> |
| <b>Julie Elliott</b>        | Regional Manager, Senior Vice President              | 913-327-5051 | <a href="mailto:jelliott@afco.com">jelliott@afco.com</a>   |
| <b>Michael R. Pappas</b>    | Senior Vice President – Marketing & Loan Origination | 847-518-6657 | <a href="mailto:mpappas@afco.com">mpappas@afco.com</a>     |

## Client Account Questions and Customer Service

|                              |                               |                       |  |
|------------------------------|-------------------------------|-----------------------|--|
| <b>Customer Service Team</b> | Customer Service Team         | 800-288-6901<br>Ext 1 | <a href="mailto:promptservice@afco.com">promptservice@afco.com</a> |
| <b>Paula Higgins</b>         | Processing Center Manager, VP | 913-327-5002          | <a href="mailto:pjhiggins@afco.com">pjhiggins@afco.com</a>         |

## Sales

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|------------------------|---|--------------|--|
| <b>Donna Garza</b>     | Business Development Officer, AVP         | 210-802-8486 | <a href="mailto:dgarza@afco.com">dgarza@afco.com</a>         |
| <b>Jason Stefanick</b> | Vice President,<br>Regional Sales Manager | 281-216-4826 | <a href="mailto:jstefanick@afco.com">jstefanick@afco.com</a> |