

Key AFCO Contacts for JLT’s Philadelphia Office

Quote requests, new account processing, loan funding and general questions

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Michael R. Pappas	Senior Vice President – Marketing & Loan Origination	847-518-6657	mpappas@afco.com

Client Account Questions and Customer Service

Customer Service Team	Customer Service Team	800-288-6901 Ext 1	promptservice@afco.com
Paula Higgins	Processing Center Manager, VP	913-327-5002	pjhiggins@afco.com

Sales

Joe Castaldi	Business Development Officer, VP	484-268-6699	Jcastaldi@afco.com
Thomas K. Mann	Vice President, Northeast Regional Sales Manager	646-753-0562	tmann@afco.com